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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/001,643	
	Filing Date	December 31, 1997	
	First Named Inventor	Albert, Russ L.	
	Art Unit	2178	
	Examiner Name	Cong Lac T. Huynh	
Total Number of Pages in This Submission	1	Attorney Docket Number	020366-043100

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Date	March 27, 2003

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TOWNSEND and TOWNSEND and CREW LLP

By: Aurora Lowell
Aurora Lowell

PATENT
Attorney Docket No.: 020366-043100

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:

Russ L. Albert

Application No.: 09/001,643

Filed: December 31, 1997

For: INTERNET-BASED DATABASE
REPORT WRITER AND CUSTOMER
DATA MANAGEMENT SYSTEM

Examiner: Cong Lac T. Huynh

AMENDMENT UNDER 37 CFR 1.116
EXPEDITED PROCEDURE EXAMINING
GROUP 2178

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Sir:

In response to the Final Office Action mailed January 29, 2003, please
amend this application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2
of this paper.

Remarks/Arguments begin on page 5 of this paper.